

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 05<sup>th</sup> day of May'2025**  
**C.G.No.362/2024-25/Kadapa Circle**

**CHAIRPERSON**

Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

***Between***

Smt. K.Vijaya Lakshmi, Peddakothapalli,  
Vontimitta (M), Kadapa Dist.

Complainant

***AND***

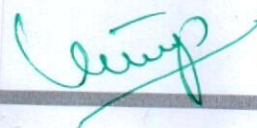
1. Superintending Engineer/O/Kadapa
2. Dy.Executive Engineer/O/ Vontimitta
3. Executive Engineer/O/Kadapa
4. Assistant Accounts Officer/ERO/Vontimitta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

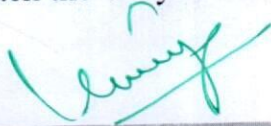
**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 26.03.2025 at Vontimitta stating that she purchased land with Agricultural service connection SC.No.2345335000004 on 29.10.2024 and applied for name transfer of the service, but in vain.





02. The said complaint was registered as C.G.No.362/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they asked the complainant to submit the necessary documents since she has not submitted the same along with the application. Accordingly, the complainant submitted the necessary documents and they effected the name transfer.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they asked the complainant to submit the necessary documents since she has not submitted the same along with the application. Accordingly, the complainant submitted the necessary documents and they effected the name transfer. We confirmed the same on verification of account copy of the service of the complainant from the website of APSPDCL. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.



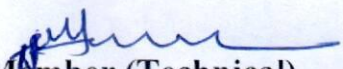


No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,  
Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of  
Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the  
date of receipt of this order and the prescribed format is available in  
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 05<sup>th</sup> day of May'2025.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.



20/10/1964

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